

ITINERARY

Destination	GOA
Duration	03 Nights / 04 Days
Package Type	FIT
Itinerary Code	(ATG-KER0001)

Package Inclusions:

- ✓ Accommodation in the hotels listed or similar.
- ✓ Return Airport transfers by AC vehicle.
- ✓ Buffet or Fixed Menu – Breakfast and Dinner.
- ✓ Wi fi access at hotel.
- ✓ Complimentary use of swimming pool & Gym
- ✓ All applicable taxes.

Package Exclusions:

- ✓ Meals other than specified.
- ✓ Personal expenses such as laundry, telephone bills, bar bills, tips & gratuity, bottled water etc.
- ✓ Any additional costs because of additional sightseeing or extra usage of vehicle other than mentioned in the itinerary will be recovered directly from the guests. Such additional costs are also applicable for usage of vehicle and guide beyond the specified time or normal working hours as mentioned above.
- ✓ Any cost arising due to unforeseen events like landslides, road blockage, political disturbances (strikes), etc. Such expenses will be recovered directly from the guests on the spot.
- ✓ Any increase in government taxes or fuel price, leading to increase in cost on surface transportation & land arrangements, which may come into effect prior to departure.
- ✓ Supplement charges for Gala Dinner during X'Mas/New year Eve needs to be paid directly.
- ✓ Anything which is not included in the inclusion.
- ✓ 5% GST 5% TDS.

Itinerary

Date	Sightseeing
Day 1	Goa. Welcome to your 'Goa Escape-Neelam's The Grand! Tour On arrival airport in Goa, you will be meet and greeted by our representative. Later, proceed to your Hotel in Goa. Overnight stay in Goa. (Meals: D)
Day 2	Goa. The Day is at leisure for Independent activities. Overnight stay in Goa. (Meals: B, D)
Day 3	Goa. The Day is at leisure for Independent activities. Overnight stay in Goa. (Meals: B, D)
Day 4	Departure From Goa. Today, we conclude our 'Goa Escape-Neelam's The Grand' tour. (Meals: B) You will be transferred to Airport in Goa with sweet memories of the tour.

Destination	Accommodation Details
Goa	Neelam's The Grand /similar.

Terms & Conditions:

- Hotels and flight details will be shared at the time of booking.
- GST 5% is exclusive of the rate mentioned above.
- All rates are valid for only Indian Passport Holders.
- The package price does not include – Expenses of personal nature, such as laundry, telephone calls, room service, alcoholic beverages, mini bar charges, tips, portage, camera fees, etc.
- Airline seats and hotel rooms are subject to availability at the time of booking.
- In case of any Visa denial or any delay in the Visa process we shall not be responsible for any loss due to the same and no refund will be applicable. Visa approval and process duration are as per consulate /embassy discretion. We cannot guarantee if the visa shall be granted and the duration to process the same.
- In case of unavailability in the listed hotels, arrangements for alternate accommodation will be made in a hotel of a similar standard.
- Transportation shall be provided as per the itinerary and will not be at disposal. (AC will not work on hills).
- Package rates are subject to change without prior notice, Force Majeure events, strikes, fairs, festivals, weather conditions, traffic problems, overbooking of hotels/flights, cancellation / re-routing of flights, closure of / entry restrictions at a place of a visit, etc.
- While we will do our best to make suitable alternate arrangements, we would not be held liable for any refunds/compensation claims arising out of this.

MICE, GIT (GROUP TOURS) & EVENTS

- It is mandatory for all guests to carry valid photo IDs (Passport/Driving License/Voter ID Card). PAN Card is not accepted at many places as a valid photo ID.
- Cancellation charges will be calculated on gross tour cost and the cancellation charges shall depend on the date of departure and the date of cancellation.
- Cancellation charges for any type of transport ticket are applicable as per the rules of the concerned authority.
- Air tickets issued on special fares are NON-REFUNDABLE and Guests shall bear cancellation charges.
- Any refund payable to the Guest (if any applicable as per cancellation policy) will be paid after the Company receives a refund from the respective authorities.
- The Company deducts processing charges from the refund to be paid to the Guest.

Cancellation terms:

- Cancellation made 30 days or more before departure date - 25% of package price will be applicable as cancellation charges.
- Cancellation made 15 to 30 days before Departure - 50% of package price will be applicable as cancellation charges.
- Cancellation made within 15 Days before Departure - 100% of package price will be applicable as cancellation charges.
- In case of no-show - 100% of the package price will be applicable as cancellation charges.

Loss/Damage:

- Company is not responsible for any loss or damage to personal belongings during the stay in the hotel or while traveling in the coach.
- Due to theft or loss of baggage, tour participants can complain about the local authorities at /their sole discretion, cost, risk, and consequences.

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